

Legal Notice: Data Policy

This document describes the policy applied on the Aya Energy web site regarding the protection of data relating to privacy as well as the processing of information collected during and after your visit to this website. We invite you to carefully read this statement of confidentiality and to be aware of its contents. Possible adjustments are not excluded in the future. We therefore ask you to regularly read this declaration of confidentiality, in order to remain informed of any changes that may be made.

Approval

By using our website, services and products, you agree that certain of your data be automatically collected and processed in accordance with the purpose for which they were collected described below.

Purpose of the processing of personal data

When you communicate via our site, a certain amount of personal data will be requested. These personal data are processed in order to respond to your expectations and allow us to answer your questions, and to continually bring you improvements to the website and to the services or products offered to you and to adapt them to your needs. In this respect, we reserve the right to use your data for market research purposes and satisfaction surveys or for the development of services or products. Possibly using subcontractors. Thanks to this data, we can also provide you with other commercial information about new services or products, promotions, benefits, etc. If you do not wish to receive any advertising from us, you may unsubscribe from our mailing list at any time.

Processing of personal data and persons having access to the processed data

The data provided will be included in Aya Energy's files. They will be processed only to the extent that the processing is necessary for the execution of the agreement you have concluded with us. We may collect the information you have provided us with and combine it with the information we have obtained from other sources. This allows us to improve the accuracy and completeness of information and to better tailor our contacts with you. In addition, we may also collect information about your use of our websites. To do so, we use various techniques, including cookies.

Legal basis for processing

The data are processed in accordance with the following legal basis: - your permission about visiting our website. - a contractual relationship when purchasing our services or products. If you object to the processing of your data, you are no longer complying with our agreement and therefore you can no longer use our services.

Sharing of data

We share your personal data with your consent or, if it is necessary, to carry out a transaction or to deliver a product that you have ordered. When you provide your payment information to make a purchase, we share this information with banks and other entities that process payment transactions or that provide other financial services, as well as to prevent fraud and reduce the risk of credit. Your personal data will not be sold or passed on to third parties or made public. Your data will also not be

passed on to companies outside the European Union. Aya Energy reserves the right to use or disclose your data, when it is necessary to protect the integrity of the website, where required by law, when their treatment is of vital importance to you, when the treatment is intended to fulfill a mission of public interest or where the processing of data is necessary for the protection of a legitimate interest. Finally, and insofar as you have previously and expressly given us your consent, we may disclose your personal data to suppliers who are contractually bound to us and who offer services or products that may be of interest to you. You may withdraw your consent at any time by revoking it.

Your rights with regard to the data we have collected

In accordance with the General Data Protection Regulations, you have a right of access, a right to modify and a right to delete your data. You also have the right to object to their treatment within the limits of the law. You have the right to pass on your data to a third party. You can exercise your rights: - either by sending a letter or by mail to sales@aya.energy.

Security and confidentiality

We are committed to maintaining the confidentiality of your personal data and we will have taken security measures to prevent any loss, misuse, damage or falsification of these personal data.

Contact details of the controller and the processor

Your data will be processed by Louis Langerock . You can contact us by sending a e-mail to the following address sales@aya.energy.

Aya Energy is located at Eikestraat 57, 3080 Tervuren and registered in Belgium under the following number: 0721620513.

Cookies

Cookies are small files that are temporarily stored on your hard drive via this site. These small files facilitate navigation and contribute greatly to the user-friendliness of the site. Surfing on our site may result in the installation of cookies on your computer. These cookies simplify the visit and improve the ergonomics of the dialogue. If you wish to be notified by the browser when a cookie is sent, you can adjust your browser settings. You can refuse to accept cookies on your computer, but doing so may result in your computer being unable to accept them preventing you from accessing certain services on these websites in the future. If you do not wish to receive cookies, you can choose "I don't accept cookies" in your browser settings. You will no longer receive cookies. However, this may result in a loss of functionality and a loss of website usability.

Links to other websites

The links included on the website are for information purposes only. In spite of a control, no liability is accepted for the content of external links or for the accuracy of the content of the linked pages or compliance with a privacy policy identical to the policy defined so far. When you click on external links, it would be best if you read the privacy policy of the site concerned.